Appendix H

Email usage questionnaire

Age: \_\_\_\_\_\_\_\_\_

Gender: Male / Female

For each of the questions below please choose the answer which best describes your internet and email usage habits.

1. How many hours do you spend actively using the internet each day?

□ 0-1 hours

□ 1-3 hours

□ 3-6 hours

□ 6+ hours

□ I do not use the internet on a daily basis

2. What proportion of this time is spent reading and responding to email correspondences?

□ 0-20%

□ 20-40%

□ 40-60%

□ 60-80%

□ 80-100%

3. How many emails do you receive on an average day?

□ 0-5 emails

□ 5-10 emails

□ 10-15 emails

□ 15-20 emails

□ 20+ emails

4. How many phishing emails do you receive in an average week?

□ 0-5 emails

□ 5-10 emails

□ 10-15 emails

□ 15-20 emails

□ 20+ emails

5. To your knowledge, have you ever responded to a phishing email?

□ Yes □ No

6. Please indicate on the scale below how at risk you feel to online fraud.

It would never It might happen

happen to me to me

1 2 3 4 5